**Frisbie Memorial Hospital (the “Hospital”)**

**Financial Assistance Policy – Plain Language Summary**

**Financial Assistance Offered**

The Hospital is committed to providing the best care for every patient. The Hospital also offers financial assistance to patients deemed unable to pay for emergency and medically necessary care.

This document is only a summary. Please refer to the Financial Assistance Policy for complete details.

**Eligibility**

Patients who have the financial means are expected to pay for services received at the Hospital. However, eligibility for financial assistance is available to you and is based on a number of factors including, but not limited to: insurance coverage, ineligibility for a government program, income (Federal Poverty Guidelines are used to determine the amount of financial assistance offered), assets, household size, and excessive medical debt. Patients seeking financial assistance must fully comply with the application process in a timely manner, including submitting all required supporting documentation, such as tax returns and pay stubs.

**How do I Apply**

Applications for financial assistance are available at no charge on the Hospital’s website at <http://www.frisbiehospital.com/patients-and-visitors/billing-insurance/financial-assistance/>, and in the emergency department and admission areas of the hospital. Additionally, copies of the Financial Assistance Policy and application will be available to patients at no charge in Patient Accounting and Registration. Patients may also request to receive an application by mail. Patients applying for financial assistance should make every attempt to submit completed applications within 240 days from the receipt of their first bill.

**Exclusions**

The Financial Assistance Policy only applies to medically necessary services billed by the Hospital on behalf of its employed providers. Services rendered by independent providers that are not employed by the Hospital are not eligible under the Hospital’s Financial Assistance Policy this includes but is not limited to Anesthesiologists, Pathologists, Radiologists, certain surgical associates of the Hospital, and Orthopedists. For a complete and updated list of excluded providers, please reference the Hospital’s Financial Assistance Policy.

**Amounts Generally Billed**

Patients determined by the Hospital to be eligible for financial assistance will not be charged more than the amounts generally billed for medically necessary services to patients who have insurance.

For questions, you may contact Billing and Customer Service by telephone at (866) 645-8905 or (603) 292-0971 or you may inquire in person at the Hospital.